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ISSCM Newsletter, Volume 18, April 11, 2017

Raj Soin College of Business, Wright State University

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April 2017 ISSCM Department Newsletter



April 11, 2017 | VOL. 18

MESSAGE FROM OUR DEPARTMENT CHAIR

Is Spring not the season of joy? Green plants are there in the fields. Flowers are blooming. Birds are chirping. The nature wears a kind look because it's neither too cold nor too hot. Spring makes us feel healthy and active. It also brings richness of life, just like what we do in our professional and personal lives: we thrive.



As you read along this newsletter, please be mindful that every bit of success and achievement started with something small. Over time, the effort and positivity become the soil for growth and the energy for influence. We are proud of our students, faculty, alumni, donors, partners, and all who care for and support us. We invite you to stay close and walk our journey with us throughout all seasons. Enjoy reading the spring newsletter!

Dr. Shu Schiller
Department Chair

CONGRATULATIONS TO OUR RECENTLY HIRED STUDENTS

- **Megan Gibson (BSB Supply Chain Management 2017)** hired by **Crown Equipment Corporation.**
- **Katie Laux (MS Logistics and Supply Chain Management 2016)** hired by **Crown Equipment Corporation.**
- **Megan Brdicka (BSB Management Information Systems 2017)** hired by **Tata Consultancy Services.**

We look forward to their continued career success.

JOB OPPORTUNITIES: THESE COMPANIES ARE HIRING

- **Technical intern** - PQ systems
- **Data Analyst** - EPA
- **Production Planner** - Henny Penny
- **Application Support Specialist** - CareSource
- **Sales Trainee** - Motion Industries

For detailed descriptions of these positions, please scroll down to the Career Opportunities section at the bottom of the newsletter. You can also visit our [LinkedIn](#) page.

MASTER PROGRAM HIGHLIGHTS



We are four months from the start of our Fall 2017 cohorts for our two master's programs: Master of Information Systems and Master of Science in Logistics and Supply Chain Management. These are unique, accredited programs with both on-campus (residency) and online components designed for the working professional. There are four weekend residencies over the yearlong course of the program, for a total of 11.5 days on campus including graduation. Distance is generally not a major factor in any decision to participate in these programs because most of the work is online.

For those of you that cannot commit to a yearlong Master of Information Systems program, we have our new Information Technology Management Graduate Certificate available in the Fall 2017. To register for this program, you must be admitted to the Graduate School. The Certificate requires completion of three classes (9 credit hours) from the nine courses offered in our Master of Information Systems program. In addition, these courses will count toward a Master of Information Systems if you choose to go further in your educational pursuit.

If you are an employer, there are two ways that you could use your influence to assist us: direct referrals, and hosting a "Lunch and Learn" at your facility (we would bring the food). We ask all our friends in the community to recommend our programs to their associates.

We will be hosting another "Taste Your Master's" event on Saturday, April 29th on campus. You can register [here](#).

In addition, we are providing online tours of our master's and certificate programs based on the schedule below. No registration is required for the online sessions and the link to use to join the scheduled sessions is at: <http://rscob.adobeconnect.com/isscm>

Wednesday, April 12th 12:00 - 1:00 PM EST
Wednesday, May 17th 6:00 - 7:00 PM EST
Tuesday, June 13th 12:00 - 1:00 PM EST
Monday, July 11th 6:00 - 7:00 PM EST

The sustainability of these programs is dependent on our friends in the community.

Donald H. Hopkins

Interim Director
ISSCM Masters Program
donald.hopkins@wright.edu

Click below link to apply for 2017!
https://wright.force.com/Portal_Login

For more information about our MSLSCM program: Click [HERE](#)
For more information about our M.IS program: Click [HERE](#)

TASTE YOUR MASTER'S

On April 29, the ISSCM department will be hosting a "Taste Your Master's" event to help prospective students learn about our Master of Information Systems and our Master of Science in Logistics and Supply Chain Management. There will be an informative presentation, a question and answer session, and an optional classroom experience. Lunch will also be provided.

The event will be held at Rike Hall, Wright State University, 3640 Colonel Glenn Highway, Dayton, Ohio 45435-0001.

[Schedule:](#)

11:00 AM to 11:30 AM - Registration/Check-In
11:30 AM to 12:00 PM - Presentation
12:00 PM to 1:00 PM - Lunch and Networking
1:00 PM to 1:30 PM - Classroom Experience (Optional)

Click [here](#) to RSVP and secure your spot.

TELL YOUR WRIGHT STATE STORY



Wright State is celebrating 50 years as an independent institution by gathering stories from the Wright State community. If you are reading this, your life has probably been touched by Wright State University in some way. Click [here](#) to tell your Wright State story in 50 words or less.

SCM STUDENT ELECTED AS STUDENT BODY PRESIDENT



Supply Chain Management major David Baugham was recently elected as the Wright State University Student Government President. David was also recently featured in the Wright State University [Newsroom](#) for his work to combine supply chain management with nonprofit work. We are very proud to call David one of our own.

SPORTS ANALYTICS CONFERENCE

On March 3-4, ISSCM department representatives attended the 11th annual MIT Sloan Sports Analytics Conference in Boston. Attendees learned about the most recent advances in analytics, and discussed the most challenging topics of today. This year's conference theme was "Elevate the Game."



Photo: ISSCM department representatives enjoying themselves at the Sports Analytics Conference

2017 RAIDER OPEN HOUSE

On March 11, prospective students visited Wright State campus to learn what it's like to be a Raider. ISSCM department representatives shared information on our undergraduate programs, and discussed academic goals and interests with future students.



Photo: Rowdy and Wright State staff get ready to welcome prospective students to the Raider Open House.

CARESOURCE ANALYTICS WORKSHOP

On March 8, CareSource and the ISSCM department hosted a hands-on deep-dive workshop on analytics at CareSource headquarters in downtown Dayton. Students were able to join analytic and research professionals for a highly interactive experience.



Photo: Students and professionals learn the tools and best practices of healthcare analytics.

SPORTS ANALYTICS WORKSHOP

On March 17, the ISSCM department partnered with Dr. Dave Schrader to host a sports analytics workshop. Dr. Schrader has 35 years of experience working for three top-ranked databases and data warehouse companies. He is now a leading scholar and coach on sports analytics. Participants enjoyed an interactive workshop, and learned about the latest research and practices in sports analytics.



Photo: Workshop attendees enjoyed the highly interactive discussion on sports analytics.

GUEST SPEAKER

On April 5, MIS students were treated to a guest speaking event with ISSCM advisory board member Paul Moorman. The students were excited to learn from Mr. Moorman's wealth of

industry experience.



Photo: Paul Moorman shares ERP insights with MIS students.

STUDENT CLUB

2016-2017 Officers:

President: [Christeena Parsons](#)

VP Management Information Systems: [Tadaejah Allen](#)

VP Supply Chain Management: [Sarah Tritle](#)

Treasurer: [Megan Gibson](#)

Secretary: [Chris Watts](#)

Event Coordinator: [Sam Ford](#)

Public Relations: [Zack Money](#)

Click [here](#) to visit the ISSCM club website.

MARK YOUR CALENDAR

- **Fri, Apr 21:** April Craze
- **Wed, Apr 26:** ISSCM Awards Dinner, Endeavor Room, Student Union (by invitation)
- **Sat, Apr 29:** [Taste Your Master's](#) event, Rike Hall
- **Apr 28-30:** Master Programs Residency

CAREER OPPORTUNITIES

Technical Intern - PQ Systems

Description: Promptly and efficiently resolve technical software and peripheral problems and answer questions regarding PQ software and applications for external and internal customers (via the phone, e-mail, live chat, etc.). Responsibilities include: Identification and reporting of customer needs; error identification, tracking and correction; on-line help, installation programs and disk mastering, software testing, reviewing software documentation, and supporting electronic forums including PQ's blog, tech support knowledge base, white papers, etc. Candidate must be fluent in English, pursuing a Bachelor's degree in Operations Management, MIS, or relevant area of study, and have the ability to work individually to solve problems as well as work well in a team environment.

Required:

- * Demonstrated aptitude for problem solving
- * Strong telephone and face-to-face communications skills, good with people, friendly
- * Basic knowledge of PC hardware, operating systems, and business software
- * Must be available at least 15 hours per week M-F between 8:00am and 5:00pm

Qualified candidates may email their resume to beth@pqsystems.com.

Data Analyst - EPA

The EPA Environmental Research and Business Support Program has an immediate opening for a **Data Analyst** position with the Office of Research and Development at the EPA facility in **Cincinnati, OH**. The Sustainable Technology Division of the National Risk Management Research Laboratory (NRMRL) within The Office of Research and Development (ORD) at EPA develops and designs technologies and methodologies that provide sustainable solutions to environmental problems. The selected candidate shall assist researchers in the Life Cycle Assessment Center for Excellence in preparation and analysis of large datasets (100,000+ records) for use in life cycle assessment. He/she will have the opportunity to work with experienced scientists and engineers on multiple projects in a

fast-growing area of environmental research.

*Full time, \$17.84/hour

*One semester minimum experience programming in the R and/or Python languages

*Advanced experience with Microsoft Excel including import/export of data and use of pivot tables

*Experience with relational databases

*Strong written, oral and electronic communication skills

*Experience analyzing data from the sciences or engineering

*Experience with statistical analysis, variability and uncertainty analysis

For the full position description and to apply, visit our [website](#).

Production Planner - Henny Penny

Under the direction of the Manager of Supply Chain, the Production Planner coordinates all aspects of production planning for parts, assemblies, and assigned products. Establishes and controls a sequenced production plan that results in level flow, timely product completions and customer satisfaction by applying Lean Principles

Responsibilities:

1. Establish daily, weekly production schedules using the PSPB tools for parts, sub-assemblies for parts sales.
2. Monitor inventories and parts shortages in relation to all planned orders and work with purchasing to coordinate deliveries of key components.
3. Establish daily, weekly production schedules using the ERP tools for assigned products.
4. Execution of special projects and analysis to achieve goals for OTD, Customer Service, production output and inventory turns.

Requirements/Desired Behaviors

- * Bachelor's Degree in Business or Supply Chain Management strongly desired
- * General Procurement Systems Knowledge desired, but not critical
- * Strong written and verbal communication skills
- * Excellent time management and multi-task skills
- * Strong analytical skills, ability to solve practical problems and deal with a variety of changing situations - analyze and interpret data
- * Strong interpersonal skills requiring the ability to resolve conflicting interests and obtain cooperation with internal department and external suppliers
- * Strong project management and organizational skills, as well as the ability to lead change
- * Proficiency in the MS Office suite, particularly Excel and PowerPoint
- * Develop effective relationships with suppliers
- * Work effectively with cross functional depts.

This position is based in Eaton, Ohio with the Henny Penny Corporation. Please send cover letter and resume to tcrammer@hennypenny.com.

Application Support Specialist - Caresource

BUSINESS PURPOSE: The application support specialist is the face of the team to the business. This role is responsible for learning new technologies and work daily with business users to help them solve their problems through support related issues. This role will get to learn multiple applications and over time become the stepping-stone to advanced positions within the company and industry as a whole. You'll be expected to have a friendly and caring personality with a touch of empathy towards the end users issues. You should be curious by nature and want to learn why things happen or the cause and effect of changes. If you see computers and mobile devices as more than just a thing to play games on, then you should be interested in this position.

REQUIREMENTS:

Overall years of experience: Seeking Computer Science or Information System graduates who have a technical foundation with problem solving skills and a passion for learning new technologies.

Must-have technologies:

- o Windows PC (Windows 7 or 10) troubleshooting
- o End User use of Automated Workflow Technologies (OnBase, SharePoint, Nintex, K2)
- o End User support via a ticketing system

Preferred technologies:

- o Web Services
- o Server Level Access Automated Workflow Software (OnBase, SharePoint, Nintex, K2)

o SQL Server

Highest degree of education required: Bachelor's Degree or Associates Degree accepted with personal or professional work.

Interested candidates should send a resume to Nick Goliath at ngoliath@brooksource.com

Sales Trainee - Motion Industries

The Sales Trainee position allows the trainee to prepare for a role as an Account (Sales) Representative or a Customer Service (Sales) Representative. The training period is no more than 15 months. During this period, the Sales Trainee shadows account representatives and customer service representatives to gain experience in sales, company product lines, as well as customer base. Additionally, the Trainee works in the branch's warehouse to become familiar with shipping and receiving, inventory and delivery functions. The Trainee also participates in various online and satellite class settings that are conducted by the company's Training Department. These classes include, but are not limited to: product, sales, and leadership training.

Motion offers an excellent benefits package that includes options for healthcare coverage, 401(k), tuition reimbursement, vacation, sick and holiday pay.

Responsibilities

- Train in all levels of a branch including, but not limited to: inside sales (customer service representative), outside sales (account representative), inventory, delivery, warehouse, and clerical
- Participate and succeed in company sponsored training classes
- Develop competent presentation skills.

Qualifications

- Customer service oriented
- Achievement oriented and self motivated
- Proactive people skills
- Possess leadership qualities
- Effective communication skills
- Good analytical skills
- Able to follow through on tasks
- Organized
- Moderate computer skills, including communicating internally and externally via email
- Good driving record required
- Willing to travel on occasion

Click [here](#) for more information and to apply.

WSU Career Events

<http://www.wright.edu/career-center/search-for-jobs/events>

Job Postings

<https://business.wright.edu/information-systems-and-supply-chain-management/opportunities/career-center-job-postings>

Join ISSCM LinkedIn Group for New Postings

<https://www.linkedin.com/groups/6511233/profile>



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