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# A HUMAN PERFORMANCE MODEL OF COMMERCIAL JETLINER TAXIING

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There is a critical gap in attempting to predict aviation system performance between large-scale engineering-oriented simulations and human-in-the-loop experiments. In order to bridge this gap, we have constructed a model of a human pilot taxiing a commercial jetliner using ACT-R, a computational theory of human cognition and performance. The model was constructed on the basis of a task analysis that was synthesized from a mixture of prior literature, official procedures, and consultations with SMEs. The model taxis a simulated 737 in the X-Plane flight simulation environment. Our approach to validation, which we believe to be unique, will be to validate the model against actual taxi trajectories recorded by real pilots at DFW airport in actual operations. The model can ultimately be used to provide higher-fidelity pilots in large simulations or used to populate the environment in human-in-the-loop experiments.

Surface traffic management is a critical concern for NextGen. The task of optimizing the timing and route of each plane from the gate to the runway is computationally difficult, and ground controllers do not have the proper resources to do such optimization. This task becomes even more complex as the amount of surface traffic increases, which leads to delays that cost airlines time, fuel, and money (FAA, 2010).

In recent years, this task has been made easier with the introduction of a variety of technologies that, taken together, provide controllers with precise, real-time positions of all nearby planes. This helps ground controllers perform their job more efficiently. Furthermore, researchers have begun experimenting with computer algorithms that calculate the optimal sequencing and routing of planes as they move about the taxi surface (Malik, Gupta, & Jung, 2010). However, the current methods for testing these algorithms are limited in several ways.

One common method is to employ human-in-the-loop (HITL) experiments. In order to perform experiments with ground controllers, the simulation environment must be populated with aircraft that respond flexibly and in real time. This means human “pilots” are necessary, because the capabilities of real pilots play an important role in determining the validity of the algorithm. For instance, an algorithm may produce high throughput by closely spacing planes together, but human pilots may not be able to safely implement the required procedures. In addition, the reaction times of pilots can add latency to the system that is not apparent otherwise. While HITL testing can provide realistic results, it suffers from certain drawbacks. First, it is expensive, as thousands of man-hours can be required to test new changes. This limits the scale of issues that can be considered. For instance, predicting the rate of runway incursions that arise from several nearby airports over the span of a few months is simply not tractable.

Another common method for testing these algorithms is to use computer simulations, such as the Surface Operations Simulator and Scheduler (SOS<sup>2</sup>; Wood, Kistler, Rathinam, & Jung, 2009). Computer simulations overcome the major concerns of HITL testing: they are both fast and comparatively inexpensive. However, current computer simulations have their own limitations. SOS<sup>2</sup> does not dynamically simulate human pilot behavior. Responses to ground controllers are predetermined, meaning that the planes in these simulations always react to air traffic controllers without error and in zero time. Furthermore, off-nominal situations are neither detected nor corrected by the simulated pilots, since they lack the cognitive capabilities of true human pilots. While such omissions are not uncommon in the early stages of research on a problem, they expose a serious gap in our ability to accurately predict the outcome of changes to the surface management systems.

A computational cognitive model, once developed, has the benefits of being both fast and inexpensive, while also integrating key components of human cognition and behavior that may affect the simulations, such as pilot errors, response times, and detection of off-nominal conditions.

### Model Platform

We constructed our cognitive model using ACT-R 6.0 (Anderson, 2007), a computational cognitive architecture that simulates human performance through the interaction of lower-level psychological processes, such as memory retrieval and visual attention. ACT-R has proven capable of modeling complex tasks in both aviation (Byrne & Kirlik, 2005) and driving (Salvucci, 2006) domains. ACT-R models are created by specifying the domain-specific procedural and declarative knowledge of the human being modeled. For our model, this was derived from a task analysis derived from multiple sources, such as subject matter experts as well as airline procedural documentation. This knowledge is then provided to the ACT-R architecture, which interacts with a simulated world to produce a timestamped stream of behavior, which can be slowed down to real time if necessary.

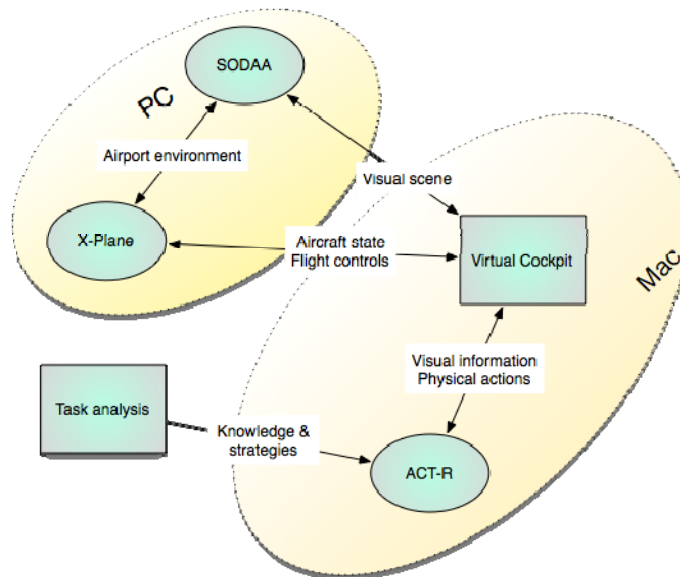


Figure 1. ACT-R communicates directly with the virtual cockpit, both of which run on one machine. In turn, the virtual cockpit communicates with X-Plane, which runs on a separate machine.

X-Plane 9, a commercial flight simulator, acts as the external environment for our model. The model communicates with X-Plane using a plug-in infrastructure, which allows our model to read state variables, such as position and velocity. However, since ACT-R does not contain a machine vision component, visual aspects that are crucial to the model's performance must be redrawn on a proxy interface in a manner that our model can "see." This proxy window takes the form of a Lisp window, with visual objects marked up such that they can be encoded by ACT-R's visual system.

X-Plane handles the physics necessary to make the simulation realistic. For instance, when the model decides to increase the thrust of the plane, X-Plane determines the acceleration and velocity depending on the type of plane the model is currently piloting. In addition, X-Plane provides detailed maps of airports worldwide, including signage on the taxiways. This enables us to simulate real clearances at real airports, which produces concrete predictions about how well these systems work at any particular airport. The resulting system runs on two machines, a PC running X-Plane and a Macintosh running Lisp and maintaining both the virtual cockpit and ACT-R. The system is depicted in Figure 1.

## Model Overview

Prior to constructing the model, we surveyed airline procedural documentation and questioned pilots in order to determine what domain-specific information was necessary to create the model. With this information, we conducted a task analysis that defined the sequence of operations a pilot must perform to taxi a plane. The task analysis identified several key components that are required for a pilot to successfully taxi a commercial jetliner. These components include navigating the taxiways, steering the plane, maintaining the speed of the aircraft, and scanning the taxiway for incursions. Each of these components represents a high-level goal that the pilot is responsible for. The details of each component are described in the sections below. There are, of course, additional responsibilities of the pilot that are not accounted for by these four components. Notably absent are goals for processing incoming and outgoing audio transmissions to air traffic control, as well as a variety of pre-flight items (including checklists). These tasks are absent primarily for tractability, however we plan to integrate aspects of these tasks in later versions of the model.

### Navigation

The model keeps a representation in memory that maintains the current location (taxiway) of the model, the next taxiway in the clearance instructions, and the action to perform at that taxiway (e.g., hold, turn right, turn left). In order to navigate, the model begins scanning the visual scene for signs located on or near the taxiways. When the model reads a sign, the content of the sign is compared to the navigational chunk stored in memory, and the model decides what action is appropriate (if any). For example, when seeing a sign indicating the current taxiway, the model checks its memory to determine if the plane is on the correct taxiway. If this is the case, no action is taken. If the plane is on the wrong taxiway, however, the model must take corrective action, such as radioing ground control, coming to an immediate stop, or attempting to find its way back on track. On the other hand, when seeing a sign designating a crossing taxiway, the model checks to see if it corresponds to the upcoming taxiway expected in memory. If it does, the model must then look at the action required at that taxiway to decide what to do next. If the plane is to come to a hold, the model sets the target speed to zero. The actual process of decreasing the throttle and hitting the brake is taken care of by the maintain-speed goal. If the plane is to perform a turn, the model begins looking at the intersection to determine the distance to the turn. When the plane reaches a critical distance to the intersection, the turning subgoal (described in the next section) is initiated.

### Steering

The model has two distinct steering procedures, one for intermittent corrective steering, and one specialized for turning.

*Corrective steering.* This goal is responsible for small steering adjustments, which are necessary to drive straight down a taxiway. Essentially, the purpose of this goal is to minimize the distance of the plane to the centerline of the taxiway. This involves small-angle corrections and can be modeled similarly to how Salvucci's (2006) model handles highway steering of an automobile (though obviously the physics are substantially different).

*Turning.* This goal is invoked only when the navigation goal signals that a turn is imminent. Steering a commercial jetliner through a turn is a complex perceptual-motor operation, one for which ACT-R did not contain adequate motor capabilities. Based on data from the Surface Operations Data Analysis and Adaptation (SODAA) tool (Brinton, Lindsey, & Graham, 2010), we had access to the turn trajectories of multiple commercial jetliners, and were able to fit those data using a series of motor adjustments based on the speed of the plane and the approximate distance to the hypothetical point where the turn is expected to be completed. The expected heading of the plane can then be calculated as a function of the tangent line at different points on this curve and the model then adjusts the yoke accordingly to match the new heading value. When the yoke adjustments become sufficiently small, the plane is stable and the turn is complete.

### Maintaining Speed

The maintain-speed goal controls the speed of the aircraft. When this goal is initiated, the model reads the current speed off of the speedometer, and compares this value to the value of the target speed in memory. If the current speed is too high, the model may apply the brakes. This behavior is stochastic, such that the probability of applying the brakes increases as the speed of the aircraft increases. Typically, the throttle remains in the idle position for the majority of the taxiing, though this also may be adjusted if the speed of the aircraft is too low.

## Scanning the Taxiway

As the model taxis the aircraft, it scans the visual environment for possible incursions. Currently, this is limited to other planes present on the taxiway, but this will be expanded to include other possible incursion targets. If another plane is encountered, the model must decide how to act. If the other plane is in front of the model's plane on the taxiway, the model checks its current speed and the distance to the other plane, and determines whether it is necessary to reduce speed or even come to a halt.

## Model Validation

For the ACT-R model to be valuable in HITL experiments or computer simulations, it has to be a valid model. Conceptually, the ACT-R model should be on relatively solid ground in terms of validity due to the validation done on the basic components of the architecture and to the extent that the task analysis correctly captures the taxiing task. However, further validation is crucial and we have a unique opportunity in the case of this particular modeling effort. Rather than bringing pilots into a lab to perform the same task as the model, we can use real world taxiing data to compare to our model's results.

This is possible because we have access to data collected using SODAA at Dallas Fort-Worth (DFW) airport. The SODAA tool dynamically records the position of each plane on the taxiways and nearby airspace, thus fully capturing the real world data for the taxiing jetliners. X-Plane can "play back" those data, which provides an opportunity for operational validation of the model using historical data (Sargent, 2010).

Thus far, we have only performed face validation as a qualitative assessment of the model's performance by comparing a video of the model performing a specific taxi sequence to a video of the same taxi sequence recorded in the SODAA data in X-Plane. See Figure 2 for a frame of what the running system looks like. We can simultaneously observe the ACT-R model as well as the X-Plane environment that shows the behavior of the controlled aircraft. The model now performs well enough that it is difficult to determine simply from watching the X-Plane view whether it is a replay or whether it is ACT-R in control. This is, in some sense, a form of "Turing test" for the ACT-R model.

However, more quantitative validation is necessary. We are currently in the process of developing the underlying framework that will allow historical data validation. This framework involves letting one jetliner to be controlled by the ACT-R model while all the other jetliners are replays from the SODAA data stream. We can then record the trajectory in both time and space of the jetliner controlled by the ACT-R model and compare it to the data it replaced from the SODAA stream. This will enable a quantitative assessment of our model's performance, though it is not entirely clear exactly what measures or metrics are most appropriate for measuring the degree of deviation between model and data. If the model takes a wrong turn, for instance, that is clearly inappropriate. However, what if the model drives almost identical spatial trajectory, but a few seconds slower or faster than the human pilot? Is that valid enough? Obviously, there are some open issues with respect to validation. However, unlike other human performance modeling efforts, we are fortunate in that we have a large volume of data against which to validate model performance.



*Figure 2.* X-Plane is shown on the left monitor, and the virtual cockpit and ACT-R trace are shown on the right monitor.

## Discussion

The current model has several possible applications. One potential use is to integrate the model with other computational models such as SOS<sup>2</sup> to allow for rapid prototyping of surface taxiing algorithms. This may be possible by having ACT-R models participate directly in the simulations or indirectly through provision of human performance data. That is, the model may be used to provide estimates for human responses time distributions that are not documented in the literature. Thus, if a researcher needs to know how long it takes for a pilot to react to another plane in a particular scenario, and the empirical literature does not provide adequate guidance, the ACT-R model may be used to estimate human response times in the required situation.

Alternatively, the current model may be used to replace humans in HITL experiments. Essentially, the HITL experiments may remain the same as they are now from the perspective of the ground controller, but instead of having humans controlling the aircraft participating in the simulations, we can use the ACT-R model to do so. This will substantially reduce both the financial and logistical burden on experimenters.

There are other avenues for extending the model in the future. For instance, audio communication with ground control is likely to be displaced by data link communication in near future. Data link provides a textual transcript of instructions and communications with ground control to the pilot, so that he is able to rely less on his working memory. While this technology is likely to make taxiing safer, the addition of a new cockpit display may

influence other aspects of the pilot's task (Byrne et al., 2004). With an ACT-R model, we can predict how this new technology will affect a pilot's ability to perform the task prior to deploying it on a wide scale.

Additionally, the model's decision-making capabilities can be augmented. Byrne and Kirlik (2005) investigated how pilots decide when to make a turn based on time constraints. Following an incorrect clearance can increase the probability of a runway incursion. Though the current version of the model is capable of navigating the taxiways, it overemphasizes the role of working memory in this task and is likely to under predict wrong or missed turns, and provides no guidance once a wrong turn has been made. By augmenting the decision-making capabilities of the model, we can better predictions of runway incursion rates.

Overall, the model has potential implications for the way new surface management systems are designed, tested, and implemented. By providing a fast, inexpensive, and accurate method for simulating traffic management, we can help NextGen achieve its goal.

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